

Notification of Data Security Incident

May 6, 2022 - On January 21, 2022, Mindpath Health discovered a potential email intrusion at our Charleston, South Carolina location that impacted one (1) employee's email account. Upon discovery, Mindpath Health immediately secured the account, changed its password, and engaged a third-party forensic firm to investigate the incident. On March 18, 2022, after a thorough investigation, Mindpath Health confirmed that a limited amount of information may have been accessed in connection with this incident. Although the forensic investigation could not rule out the possibility that an unknown actor may have accessed this information, there is no indication whatsoever that any information has been misused at this time or will be in the future.

Following a thorough analysis, the investigation determined that information contained in the affected files and data may have included patient's protect health information. The type of information contained within the affected data included patient names, addresses, social security numbers, dates of birth, medical diagnosis and treatment information, health insurance information, and prescription information. Importantly, the information potentially impacted varies for each individual, and may include all, or just one, of the above-listed types of information.

At this time, Mindpath Health is not aware of any evidence to suggest that any information has been misused. However, Mindpath Health was unable to rule out the possibility that the information could have been accessed. Therefore, in an abundance of caution, Mindpath Health is notifying potentially impacted individuals of this incident.

In response to this incident, Mindpath Health has implemented additional security measures within its network and facilities. Although Mindpath Health has no evidence of actual or attempted misuse of information as a result of this incident, individuals are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors.

Mindpath Health has established a toll-free hotline to answer questions about the incident and to address related concerns. The number for the hotline is 1-855-919-2743.